Rackspace Healthcare Solutions

Providing managed services and support for HIPAA-ready cloud workloads across public, private, hybrid and multicloud environments.

As a HITRUST[™] CSF certified organization, Rackspace can help your healthcare organization reach its digital transformation goals while maintaining the highest levels of data and privacy standards. Additionally, Rackspace offers a Business Associate Agreement (BAA) with all dedicated hosting services — an essential element for healthcare organizations pursuing HIPAA compliance audits.

Experts Dedicated to Your Success

Whether you're a healthcare provider, payer, life sciences group or healthcare services organization, Rackspace can guide you on a path to increased efficiency, lower costs and data-centric decision making. Rackspace serves more than 2,500 healthcare organizations through an unrivaled solutions portfolio. With years of experience innovating across all leading cloud technologies, Rackspace gives you unbiased expertise you can trust.

Key Features

With its robust service offering, Rackspace helps healthcare organizations address security and compliance challenges, engage with patients through consumer-oriented apps, plan business and clinical continuity through cloud-based disaster recovery, and gain deeper insight from their data by securely hosting the largest data sets and visualization tools.

Security, Compliance and Risk Mitigation: With its HIPAA-ready cloud and HITRUST CSF certification, Rackspace addresses all of your compliance needs, including PCI DSS and PHI requirements.

Big Data and Analytics: Rackspace business intelligence capabilities deliver the big data insights and predictive analytics that can help you achieve better outcomes, including predicting and preventing chronic diseases, delivering precision medicine, mapping genomes and managing population health.

Managed Services: Rackspace offers end-to-end managed services across public, private, hybrid and multi-cloud environments, allowing you to move from a capex to opex spending model and freeing your staff to focus on innovation.

Digital Transformation: Through application development, virtual health solutions and new ways to engage patients via care compliance, clinical trials and social networks, Rackspace can help you improve patient engagement, respond quickly to business challenges and accelerate your business processes.

Advisory and Migration Services: If you're facing the daunting task of merging multiple data centers, Rackspace can help you migrate and consolidate. If you want to move to the cloud, Rackspace can help you build your cloud strategy, decrease deployment times, perform risk assessments, and simplify infrastructure and solution architectures.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

"The way we look at it, Rackspace is our partner, they're not just a vendor. They're an extension of our team. That's the way we look at it at McKesson. We're a team and it's been working great."

Vijay Thumma :: Director of Cloud Services, McKesson Corporation

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

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Services Delivered Your Way

Rackspace delivers the industry's broadest portfolio of managed IT services and expertise across the leading cloud technologies. Backed by deep experience and the following capabilities, Rackspace can help you choose the exact solution and expert services to fit your specific needs.

- Rackspace supports all leading cloud platforms, including Microsoft® Azure®, Amazon Web Services (AWS), Google Cloud Platform™, VMware® and OpenStack®.
- Rackspace offers a full-stack portfolio of managed services for apps, data, security and infrastructure.
- Rackspace has built deep partnerships with all leading technology providers, including AWS, Microsoft, Google, VMware and Oracle®.
- The Rackspace global data center footprint spans five continents.
- Rackspace experts hold nearly 5,000 industry certifications across 45 technologies.
- Rackspace certified security analysts are on the job 24x7x365 ensuring your utmost security.
- Rackspace services span the whole lifecycle, including advisory, migration, automation, database and managed security.
- Rackspace ensures every customer receives its 100% Network Uptime Guarantee.

Take the Next Step

Let's talk about how Rackspace healthcare expertise helps you achieve your goals.

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